



# Replacement of OFCOM Online by the DETEC eGovernment portal

## What is the DETEC eGovernment portal and what advantages does it bring?

The DETEC eGovernment portal is the central gateway for eGovernment services for the entire Federal Department of the Environment, Transport, Energy and Communications, replacing the previous platform OFCOM Online.

This department-level portal brings together the activities of the various offices, including OFCOM, and simplifies cooperation between the Confederation, the cantons, the population, businesses and other organisations. The digital services on the new portal make it easy for users to conduct their business with the authorities, wherever they are and around the clock.

Take a look at this [video](#)<sup>1</sup> for an overview of the main features.

## What services are available on the DETEC eGovernment portal for OFCOM customers?

In a few weeks, you will be able to access the following telecom-related services via the new portal:

- Request, manage and search for **individual numbers**
- Request and search for **short numbers**
- Request and search for **E.164 number blocks and E.164 access codes**
- Request and search for **addressing resources**
- Manage and search for **telecom service providers**
- **My products:** In addition to the request and search services, we also provide an overview of the products allocated to your organisation.

The services listed above will no longer be available on OFCOM Online once the new portal goes live.

## Which services are not yet available on the DETEC eGovernment portal and can still be accessed via OFCOM Online for the time being?

- Registration for **radiotelephone operator exams**
- Reporting of radio and **television broadcasts**
- Requests for **licences and reports**

The services listed above will be added to the new DETEC eGovernment portal in 2023.

We will send you further information on **registration** and your **login** as well as instructions for using the new portal shortly after it goes live in the coming weeks.

<sup>1</sup> <https://www.youtube.com/watch?v=oNgfRhFDjw>

**Do you have any further questions about the new eGovernment portal?**

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