

Graphic overview 2017

Fig 1: Rating by service provider category 2017

Figure 1 summarises the providers' scores. Those surveyed were told beforehand that '1 is always a very poor rating and 5 is always a very good one'. The doughnut charts would have been full circles if all categories had scored a 5. The total score is detailed at the end of the open circles.

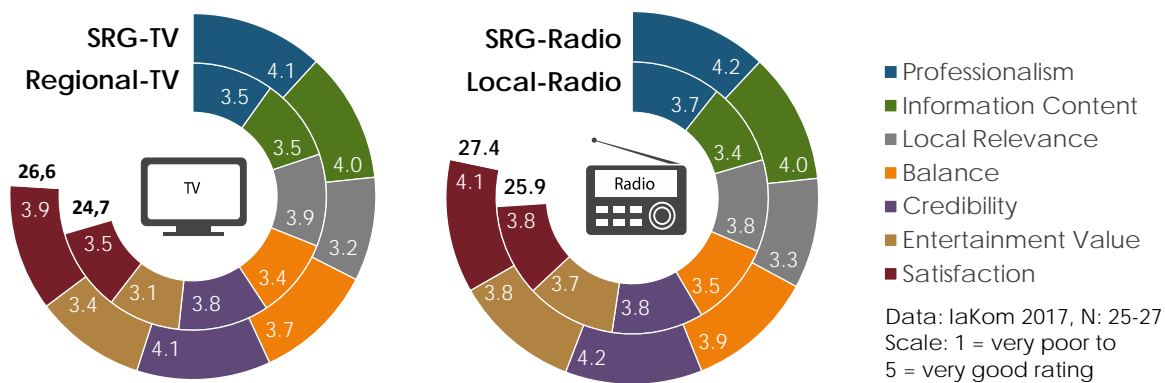
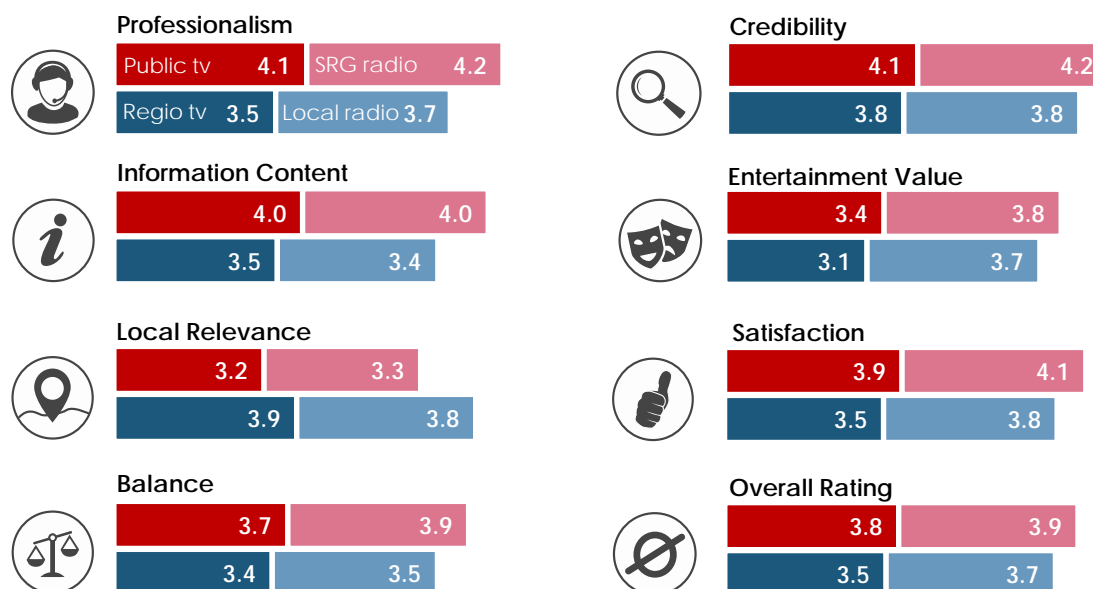


Fig. 2: Assessment according to assessment groups 2017

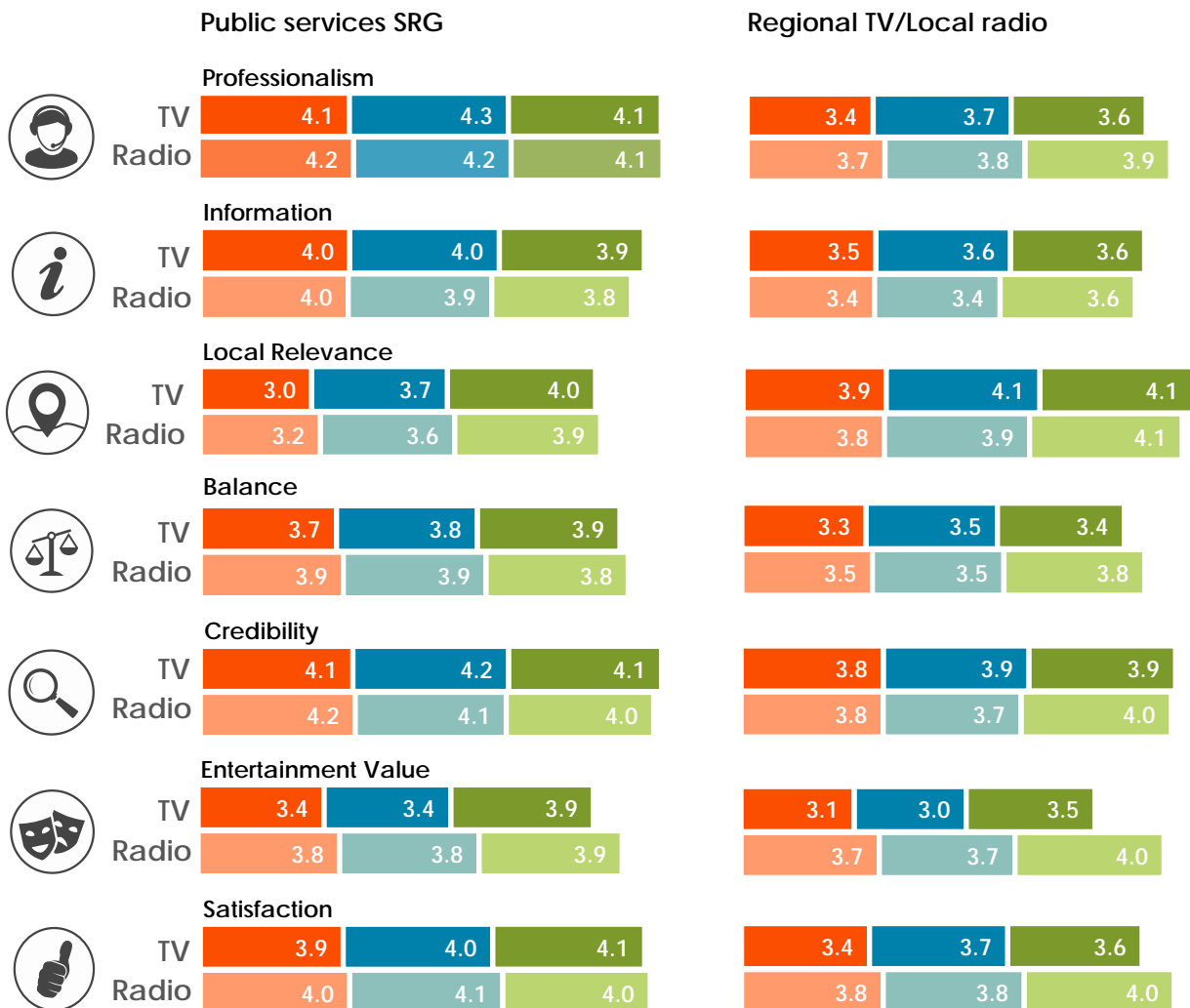
Figure 2 ranks the providers in terms of assessment categories. The average is calculated across the seven assessment criteria.



Data: IaKom 2017, n: 1477-3160.
Scale: very poor rating (1) to very good rating (5)



Fig. 3: Assessment according to language region



Data: laKom 2017, n: 1477-3160
 Scale: very poor rating (1) to very good rating (5)