



# Evaluation report

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## Description

Since entry into force of the revised Telecommunications Act (TCA) on 1 January 2021, the Federal Council has been required to draft and submit an evaluation report to the Federal Assembly every three years. If required, the Federal Council submits proposals to the Federal Assembly for promoting effective competition.<sup>1</sup>

Available since: 2024 (publication of the first report).

Universe: telecommunications service providers (TSPs) or infrastructure providers as well as other sources: official telecommunications statistics,<sup>2</sup> Broadband Atlas, complaints received by the Conciliation Office for the Telecommunications Industry (ombudscm), Swiss consumer price index (CPI), OFCOM price statistics and information from the universal service licensee on universal service.

Main variables: changes in investment, changes in universal service, assessment of the quality and prices of telecommunications services, changes in network competition, assessment of costs and guaranteed access to subscriber connections regardless of the technology used for these connections.

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## Methodology

Comprehensive survey of some 600 companies using an online questionnaire (Survalyzer).

Degree of regionalisation: Switzerland

Frequency: every 3 years

Reference period: the three years preceding the survey year.

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## Legal basis

Telecommunications Act of 30 April 1997 (TCA; SR 784.10), Art. 3a, Art. 59 para. 1, specifying the **obligation** of persons subject to this Act to provide the information that OFCOM requires in order to implement its evaluation mandate.

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## Revision

Routine revision (or continuous revision): with each new survey.

Unplanned revision: no

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## Organisation

Federal Office of Communications  
Economics and Statistics Section  
[EvaluationReport@bakom.admin.ch](mailto:EvaluationReport@bakom.admin.ch)

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<sup>1</sup> [Art. 3a TCA](#).

<sup>2</sup> The factsheet is available here: <https://www.bakom.admin.ch/en/telstate>