Schweizerische Eidgenossenschaft
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Swiss Confederation

Federal Department of the Environment,
Transport, Energy, and Communications DETEC

Federal Office of Communications OFCOM
Telecom Services and Post Division
Economics and Statistics Section

Telecommunications Statistics

Questionnaire 2025

DO NOT FILL IN THIS DOCUMENT
Please complete the online questionnaire

Information about the questionnaire

The questionnaire on telecommunications statistics is available in four languages (German, French, Italian and English) and can be accessed online using personal access codes. We strongly recommend that you use this method to complete the questionnaire. If you have any questions, please write to us at telecomstatistics@bakom.admin.ch. For more information, visit Factsheet and statistical documentation for TSPs (admin.ch).

Please note that the statistical data may not be used without your consent for any changes to your registration as a TSP or for OFCOM's monitoring activities. For changes to your registration, you can use the relevant service on the eGovernment portal at www.uvek.egov.swiss or inform the section concerned by email to tp-nd@bakom.admin.ch.

Revision

2024
- Slight adjustments to the questions used to determine which parts of the questionnaire to fill in.
- Removal of questions concerning calls to short numbers on fixed networks and terrestrial mobile radiocommunications.
- SM-1 and 2: remark concerning services on terrestrial mobile radiocommunications networks and collaborations with other providers.
- SM-3: indication of services of subsidiary or commercial brands and services by other providers that are included in the responses of parties SM-1 and SM-2.

2025
- Adding a new question when orientation questions 1 to 11 are all answered in the negative.
- Terrestrial mobile network infrastructure and coverage rates: removal of questions related to GSM and other networks.
- Removal of questions concerning directory enquiry services.
- Removal of questions relating to MMS.
- F2 - Operational charges from activity in Switzerland: addition of the term “amortisation” to “depreciation” (F24) to comply with the definition: expenses representing the reduction in value (obsolescence and wear) of the assets directly involved in the current operations of the company (tangible, intangible and financial assets).

XT Indications on the company in the technical domain

Name and address of the service provider	
Name	
Address	
Town/Postcode	
Phone	
URL	
Contact for the technical domain	
Name	
Direct phone number	
Email	
Field of activities	
Does more than 50% of the activity of your company (proportion of full-time employees) consist of the provision of telecommunications services?	☐ Yes ☐ No
Registration number at OFCOM	
Other registration numbers at OFCOM concerning of which the data are included in the present questionnaire	
Enterprise Identification Number (UID)	
Where would you like us to email the questionnaire next year?	

Scope and definition

This questionnaire is intended for all telecommunications service providers (TSPs). In accordance with Article 3 letter b of the Telecommunications Act, a telecommunications service is defined as an information transmission service on behalf of third parties using telecommunication techniques (Art. 3 let. b TCA). The transmission of audiovisual programme services, i.e. the transmission of programme services intended for the general public, forms part of telecommunications services (in accordance with Art. 1 para. 2 and Art. 2 let. g of the Federal Radio and Television Act of 24 March 2006 (RTVA; CC 784.40)).

Answer the following questions to determine the parts of the questionnaire to complete:				
1. Are you the owner of connections on fixed services?		No		Yes, complete section **IF** on page 4
2. Do you sell to other TSPs resources and/or services on fixed networks (cf. wholesale market)?		No		Yes, complete section **ARS** on page 5
3. Do you offer public telephone services on fixed networks to end users?		No		Yes, complete section **SF-1** on pages 6 and 7
4. Do you offer fixed- or variable-rate transmission services on fixed networks to end users?		No		Yes, complete section **SF-2.1** on page 8
5. Do you offer access to internet services on fixed networks to end users?		No		Yes, complete section **SF-2.2** on page 8
6. Do you transmit live or recorded audiovisual programme services to end users?		No		Yes, complete section **SF-3** on page 9
7. Are you a holder of a licence for the provision of mobile telecommunications services?		No		Yes, complete section **IM** on page 9
8. Do you offer public telephone services on terrestrial mobile networks to end users?		No		Yes, complete section **SM-1** on pages 10 and 11 and **SM-3** on page 13
9. Do you offer transmission services, including Internet access, on terrestrial mobile networks to end users?		No		Yes, complete section **SM-2** on page 12
10. Do you offer telecommunications services (voice or Internet access) on satellite radiocommunications networks to end users?		No		Yes, complete section **SS** on page 13
11. Do you put on the market grouped offerings intended for end users?		No		Yes, complete section **SG** on page 14

Grouped offerings: Initially, it is necessary to notify each service separately in its category. Then the grouped offering must be notified in section SG. For example: Company X offers a contract including fixed telephony and television for a basic lump-sum price. In this case, it should complete sections SF-1, SF-3 and SG.

You <u>must</u> complete:

Section **XT** – Information on the company in the technical domain, page 3
Section **XF** – Information on the company in the financial domain, page 15
Section **P** – Personnel numbers, page 15
Section **F –** Financial data, pages 16, 17 and 18

You may enter any comments you may have in parts **RT** (page 14) and **RF** (page 18).

If you answered 'no' to all of the above questions, please indicate in which areas of telecommunications you are active:

IF Fixed network infrastructure

IF-1a **Active connections (NTP[1]) deployed for telecommunications services to third parties (end users and TSPs), which are the property of the TSP up to the network separation point[1]** (as of 31.12.)

Copper pair connections		
Number of optical fibre connections (FTTB, FTTC, FTTS)	IF71	
Number of other connections	IF72	
Co-axial cable connections		
Number of connections	IF51	
Of which, optical fibre connections (FTTB, FTTC, FTTS)	IF73	
Optical fibre connections		
Number of FTTH connections	IF36	
Microware link connections		
Number of microware link connections	IF75	
Access by WLAN		
Number of hotspots deployed	IF45	

IF-1b **Inactive connections (NTP[1]) deployed for telecommunications services to third parties (end users and TSPs), which are the property of the TSP up to the network separation point[1]** (as of 31.12.)

Copper pair connections		
Number of connections	IF61	
Co-axial cable connections		
Number of connections	IF62	
Optical fibre connections		
Number of FTTH connections	IF63	

[1] In section 1.4 of OFCOM's technical and administrative requirements concerning telecommunications network interfaces, you will find a definition of the Network Termination Point (NTP) (section 1.4.1), with a diagram indicating the network termination point (section 1.4.3) (SR 784.101.113/1.4: https://www.bakom.admin.ch/en/technical-and-administrative-regulations > SR 784.101.113/1.4 Interfaces of the telecommunications networks).

ARS Access to resources and services on fixed networks
(TSP-to-TSP sales: wholesale market)

ARS-1 Fully unbundled access to the local loop

Location of resources specific to third-party TSPs		
Number of fully unbundled lines (as of 31.12.)	ARS1.1	
Of which, FTTH, FTTB	ARS1.11	
Number of partially unbundled lines (as of 31.12.)	ARS1.2	
Number of contracts signed (as of 31.12.)	ARS1.3	

ARS-2 Colocation

Location of resources specific to third-party TSPs		
Number of points of presence equipped for colocation (as of 31.12.)	ARS2.1	
Number of points of presence with at least one customer for colocation (as of 31.12.)	ARS2.2	
Number of TSPs using colocation (as of 31.12.)	ARS2.3	

ARS-3 High-speed access

BWA or microware link connections		
Number of high-speed accesses (as of 31.12.)	ARS3.1	
Of which to the local interconnection point	ARS3.11	
Of which, FTTH, FTTB	ARS3.12	
Of which to the central interconnection point	ARS3.13	
Number of contracts signed (as of 31.12.)	ARS3.2	

ARS-4 Billing for the connection

Own connections billed by third parties		
Number of subscribers with connection billing by a third party (as of 31.12.)	ARS4.1	
Number of contracts signed (as of 31.12.)	ARS4.2	

ARS-5 Leased lines (transmission capacities)

Services provided to third-party TSPs using own resources		
Number of leased lines ≤ 2 Mbit/s offered to third parties (as of 31.12.)	ARS5.1	
Number of leased lines > 2 Mbit/s offered to third parties (as of 31.12.)	ARS5.2	

ARS-6 Cable ducts

Own resources in cable ducts leased to third parties		
Number of metres of duct sold to third parties (as of 31.12.)	ARS6.1	
Number of accesses (as of 31.12.)	ARS6.2	
Number of contracts signed (as of 31.12.)	ARS6.6	

ARS-7 Sale of minutes to TSPs (for the period from 01.01. to 31.12.)

Sale of minutes generated by using own resources (number of minutes, in millions)	ARS7.1	mill.
Reselling of minutes generated by third parties (number of minutes, in millions)	ARS7.2	mill.

SF Services on fixed networks

SF-1 Public telephone service

SF-1.1 Public telephone service on private connections

Subscriptions taken out by your customers (as of 31.12.)		
Number of subscriptions taken out	SF11.1	
Of which, those accessing your service by a VoIP access provided by you	SF11.41	
Of which, those that have changed operator during the period from 01.01. to 31.12. without changing telephone number[2]	SF11.42	
Number of contracts for which the user has subscribed to the service barring calls to value-added service numbers of type 090x (Art. 40 para. 1 OTS)	SF11.50	
Number of contracts for which the user has subscribed to the service barring calls to adult entertainment or pornographic value-added service numbers (Art. 40 para. 1 and 2 OTS)	SF11.51	
Number of contracts for which the user has subscribed to the service barring calls to all value-added service numbers (Art. 40 para. 3 OTS)	SF11.52	

Number of communications[3] (**in thousands of units**, for the period from 01.01. to 31.12.)			
Number of communications, fixed network **to fixed network**[4]		National	International[5]
Number of communications established through a VoIP access provided by you	SF11.43		
Number of communications, fixed network **to mobile network**[6]		National	International[5]
Number of communications established through a VoIP access provided by you	SF11.44		
Number of communications, **other**[7]	SF11.13		

Duration of communications[5] (**in thousands of minutes**, for the period from 01.01. to 31.12.)			
Duration of communications, fixed network **to fixed network**[4]		National	International[5]
Duration of communications established through a VoIP access provided by you	SF11.45		
Duration of communications, fixed network **to mobile network**[6]		National	International[5]
Duration of communications established through a VoIP access provided by you	SF11.46		
Duration of communications, **other**[7]	SF11.18		

[2] Whilst remaining in the same category of telecommunications services in accordance with Art. 34*a* OTS. This is to say, only customers up to 31.12 who have switched from a competing network without changing their number (number portability between service providers).
[3] Only the outgoing calls established by a user.
[4] Fixed network: All numbers except those starting with 0800, 0840, 0842, 0844, 0848, 0900, 0901, 0906, 075, 076, 077, 078 and 079, foreign mobile network prefixes, and short numbers (1xx(y(z) format).
[5] Calls established by selecting an international access number.
[6] Mobile network: Numbers starting with 075, 076, 077, 078, 079 or with foreign mobile network prefixes.
[7] Other communications: Other fixed-line communications (excludes calls to 0800, 0840, 0842, 0844, 0848, 0900, 0901 and 0906)

SF-1.2 Other services offered via private connections or publiphones (for the period from 01.01. to 31.12.)

Service for the hearing impaired		
Number of persons registered as hearing impaired (as of 31.12.)	SF14.6	
Transcription service		
Number of communications relayed	SF14.7	
Duration of communications relayed	SF14.8	
Short message relay service (SMS)		
Number of SMSs relayed	SF14.71	
Service by video-telephony		
Number of communications relayed	SF14.72	
Duration of communications relayed	SF14.73	
Switching service for the visually impaired and persons with reduced mobility		
Number of persons registered as visually impaired or with reduced mobility (as of 31.12.)	SF14.9	
Number of communications established (**in thousands of units**)	SF14.10	
0800 Freephone numbers		
Number of communications established **(national and/or international - in thousands of units**)	SF14.14	
Duration of communications established **(national and/or international - in thousands of minutes**)	SF14.16	
0840, 0842, 0844 or 0848 numbers for shared-cost calls		
Number of communications established **(national and/or international - in thousands of units**)	SF14.20	
Duration of communications established **(national and/or international - in thousands of minutes**)	SF14.22	
0900, 0901 or 0906 numbers (Premium Rate Service)		
Number of communications established (**in thousands of units**)	SF14.25	
Duration of communications established (**in thousands of minutes**)	SF14.26	

SF-2 Transmission services

SF-2.1 Services on fixed or variable transmission capacities

Leased line services or transmission capacities offered to active end users[8] (as of 31.12.)		
≤ 2 Mbit/s (number of units[9])	SF21.61	
> 2 Mbit/s (number of units[10])	SF21.62	

SF-2.2 Internet Service Provider (ISP): TSP providing the internet service to end users

Number of customers with internet access (as of 31.12.)	SF22.1	
Of which, those using analogue and/or ISDN connections (having accessed the internet between 01.10. and 31.12.)	SF22.2	
Of which, those using co-axial cable connections	SF22.3	
Of which with downlink transfer rate < 10 Mbit/s	SF22.12	
Of which with downlink transfer rate ≥ 10Mbit/s and < 30 Mbit/s	SF22.13	
Of which with downlink transfer rate ≥ 30Mbit/s and < 100 Mbit/s	SF22.13.1	
Of which with downlink transfer rate ≥ 100Mbit/s	SF22.14	
Of which, those using connections with DSL equipment (including FTTB, FTTC and FTTS)	SF22.4	
Of which with downlink transfer rate < 10 Mbit/s	SF22.17	
Of which with downlink transfer rate ≥ 10Mbit/s and < 30 Mbit/s	SF22.18	
Of which with downlink transfer rate ≥ 30Mbit/s and < 100 Mbit/s	SF22.18.1	
Of which with downlink transfer rate ≥ 100Mbit/s	SF22.19	
Of which, those using optical fibre FTTH	SF22.10	
Of which with downlink transfer rate < 10 Mbit/s	SF22.22	
Of which with downlink transfer rate ≥ 10Mbit/s and < 30 Mbit/s	SF22.23	
Of which with downlink transfer rate ≥ 30Mbit/s and < 100 Mbit/s	SF22.23.1	
Of which with downlink transfer rate ≥ 100Mbit/s and < 1 Gbit/s	SF22.24	
Of which with downlink transfer rate ≥ 1 Gbit/s and < 10 Gbit/s	SF22.30	
Of which with downlink transfer rate ≥ 10 Gbit/s	SF22.31	
Of which via other types of connection (excluding use of hotspots),	SF22.5	
Other types of connection. Which? SF22.27		
Volume of data downloaded by your customers (in thousands of Gbytes) during the period from 01.01. to 31.12.	SF22.8	

[8] Definition: Leased-line subscriptions refers to the number of dedicated private connections. A leased line connects two locations for the provision of a private voice or data telecommunication service. The leased line could either be a dedicated physical cable or a virtual connection that reserves a circuit between two points. It maintains a single open circuit at all times, as opposed to traditional telephone services that re-use the same lines for many different conversations. Leased lines most commonly are rented by businesses to connect branch offices, because the lines guarantee bandwidth for network traffic.

[9] The number of units is the number of identical transmission capacities leased by a subscriber. Thus, if the latter leased 3 x 64 kBit/s connections, the number is 3.

SF-3 Audiovisual broadcasting to end users[10]

SF-3.1 Co-axial cable connections

Number of customers (as of 31.12.)	SF31.41	

SF-3.2 Connections with DSL (including FTTB, FTTC and FTTS)

Number of customers (as of 31.12.)	SF32.1	
Of which TV by IP controlled network, IPTV	SF31.13	

SF-3.3 FTTH connections

Number of customers (as of 31.12.)	SF33.1	
Of which DVB digital TV	SF33.3	
Of which TV by IP controlled network, IPTV	SF33.4	

SF-3.5 Virtual connections (i.e. when the physical connection is not included in your service offering)

Number of customers (as of 31.12.)	SF35.1	
Of which TV by IP controlled network, IPTV	SF31.11	
Of which by IP non-controlled network, internet	SF35.2	

SF-3.6 Other connections

Number of customers of TV service provided on other connections (as of 31.12.) For example: DVB-T , WLAN, WIMAX, PLC, other	SF36.1	

IM Terrestrial mobile network infrastructure

IM-1 Coverage rates, as % of national surface area (area of Switzerland: 41,235 km^2, on 31.12.)

Mobile radiocommunications networks		
UMTS network	IM2	
LTE network	IM30	
5G network	IM40	
Radio paging networks		
POCSAG network	IM3	

IM-2 Coverage rates, in % of the population (on 31.12.)

Mobile radiocommunications networks		
UMTS network	IM10	
LTE network	IM31	
5G network	IM41	

[10] Broadcasting is a telecommunications service the purpose of which is to provide, in real time or "on demand", programme services and/or content intended for the general public.

SM Services on the terrestrial mobile radiocommunications networks

Important note: in the case of partnership with another provider for mobile services, check which one provides the data in the tables below to avoid any possible double counting.

SM-1 Public telephone service

SM-1.1 Services on mobile connections

On which infrastructure(s) are the services offered[11]?	SM11.1	
Number of customers (as of 31.12.)		
Number of customers (with and without subscriptions)	SM11.2	
Number of customers with subscriptions	SM11.4	
Number of customers without subscriptions (prepaid cards)	SM11.5	
Number of customers having changed operator (period from 01.01. to 31.12.) without changing telephone number[12]	SM11.6	
Number of customers having subscribed to the service barring calls to value-added service numbers of type 090x (Art. 40 para. 1 OTS)	SM11.30	
Number of customers having subscribed to the service barring calls to adult entertainment or pornographic value-added service numbers (0906 numbers) (Art. 40 para. 1 OTS)	SM11.31	
Number of customers having subscribed to the service barring access to charged-for SMS (Art. 40 para. 2 OTS)	SM11.32	
Number of customers having subscribed to the service barring access to charged-for adult entertainment or pornographic SMS (Art. 40 para. 2 OTS)	SM11.33	
Number of customers having subscribed to the service barring calls to all value-added service numbers (Art. 40 para. 3 OTS)	SM11.34	
Communications (in thousands of units), only those billed for the period from 01.01. to 31.12.)		
Total number of communications[13] **without international roaming** and with national roaming	SM11.7	
National communications (Swiss customers with Swiss TSPs)	SM11.8	
From the mobile network to any national fixed network	SM11.9	
From the mobile network to the same mobile network	SM11.10	
From the mobile network to any other (competing) national mobile network	SM11.11	
International communications[14] (Swiss customers with international TSPs)	SM11.40	
Total number of communications **with international roaming**	SM11.14	
Foreign customers calling from Switzerland (national or international communications)[15]	SM11.15	
Swiss customers calling from abroad (national or international communications)[16]	SM11.16	
Total number of communications, **other**	SM11.16.1	
Duration of communications (in thousands of minutes) for the period from 01.01. to 31.12.		
Total duration of communications[13] **without international roaming** and with national roaming	SM11.17	
National communications (Swiss customers with Swiss TSPs)	SM11.18	
From the mobile network to any national fixed network	SM11.19	
From the mobile network to the same mobile network	SM11.20	
From the mobile network to any other (competing) national mobile network	SM11.21	
International communications[14] (Swiss customers with international TSPs)	SM11.41	
Total duration of communications **with international roaming**	SM11.24	
Foreign customers calling from Switzerland (national or international communications)[15]	SM11.25	
Swiss customers calling from abroad (national or international communications)[16]	SM11.26	
Total duration of communications, **other**	SM11.26.1	

[11] For example: Swisscom, Sunrise or Salt

[12] Whilst remaining in the same category of telecommunication services (number portability between service providers) within the meaning of Art. 34*a* OTS. That is to say, only customers up to 31.12 who have switched from a competing network without changing their number (also called 'port-in').

[13] Outgoing calls from Switzerland only.

[14] Communications established by selecting an international access number.

[15] Typical example of a subscriber to an extra-national mobile network who calls with his mobile phone from a national mobile network.

[16] **Communications established from a mobile network abroad to any fixed or mobile network** (for example, a subscriber to a national mobile network who calls using his mobile phone from a mobile network outside the country to a fixed or mobile network in Switzerland or to a fixed or mobile network in the country in which he is located at the time) **and communications received on a mobile network abroad from any fixed or mobile network** (for example: a subscriber to a Swiss TSP who receives a call on his mobile phone via a network outside the country when he himself is abroad).

SM-1.2 Services specifically on mobile connections (for the period from 01.01. to 31.12.)

Service for the hearing impaired		
Number of persons registered as hearing impaired (as of 31.12.)	SM12.1	
Transcription service		
Number of communications relayed	SM12.2	
Duration of communications relayed	SM12.3	
Short message relay service (SMS)		
Number of SMSs relayed	SM12.60	
Service by video-telephony		
Number of communications relayed	SM12.61	
Duration of communications relayed	SM12.62	
Switching service for the visually impaired and persons with reduced mobility		
Number of persons registered as visually impaired or with reduced mobility (as of 31.12.)	SM12.4	
Number of communications established (**in thousands of units**)	SM12.5	
0800 freephone numbers		
Number of communications established (**national and/or international - in thousands of units**)	SM12.9	
Duration of communications established (**national and/or international - in thousands of minutes**)	SM12.11	
0840, 0842, 0844 or 0848 numbers for shared-cost calls		
Number of communications established (**national and/or international - in thousands of units**)	SM12.15	
Duration of communications established (**national and/or international - in thousands of minutes**)	SM12.17	
0900, 0901 or 0906 numbers (Premium Rate Service)		
Number of communications established (**in thousands of units**)	SM12.20	
Duration of communications established (**in thousands of minutes**)	SM12.21	

SM-2 Transmission services (for the period from 01.01. to 31.12.)

SMS			
Number of "peer to peer" SMS sent[17] (**in thousands of units**)		SM21	
Number of value-added SMS billed (**in thousands of units**)		SM31	
Internet access			
Number of contracts allowing broadband internet access		SM52	
Via EDGE, UMTS, HSPA, LTE, 5G connections		SM53	
Via un contract (subscription or prepaid card) to a public telephone service allowing internet access (effective internet access during the period from 01.10. to 31.12.)		SM62	
Via a contract (subscription or payment of a one-off fee) relating exclusively to data services (effective use during the period from 01.10. to 31.12.)		SM63	
Via other types of connection, please specify below :		SM55	
Other types of connections. Which?	SM56		
Volume of data transferred (in Gbytes)		SM57	Gbytes
Machine to machine (M2M)[18]			
Number of M2M / embedded mobile cellular subscriptions (as of 31.12.)		SM70	
Volume of data transferred (in Gbytes)		SM71	Gbytes
POCSAG			
Number of subscribers (as of 31.12.)		SM24	
Other radiocommunications networks[19]			
Which?	SM26		
Number of subscribers (as of 31.12.)		SM27	
Number of communications established (**in thousands of units**)		SM28	
Duration of communications (**in thousands of minutes**)		SM29	

[17] By your customers on your own network and by your customers on a competing network.

[18] Machine to machine on mobile networks is defined as:
- The number of SIM cards that are assigned for use in machines and devices (cars, smart meters, consumer electronics) and are not part of a consumer subscription.
- Dongles for mobile data and tablet subscriptions should be counted under mobile broadband data
- SIM cards in personal navigation devices, smart meters, trains, automobile, etc. should be counted under M2M.

[19] For example: simplex relay networks or Swissradio short-wave network.

SM-3 Services by subsidiary or commercial brands[20] and services from other providers[21] integrated into your SM-1 and SM-2 responses

Name of the brand or provider	Type of operator *(choose 1 or 2)*	Public telephone service		Transmission services / Number of contracts permitting broadband internet access (as of 31.12.)
	1. Subsidiaries or commercial brands (branded resellers) 2. Other providers	Numbers of customers with subscriptions (as of 31.12.)	Number of active customers without subscriptions (prepaid cards) (as of 31.12.)	
SM32.1	SM32.1.1	SM32.2	SM32.3	SM32.6

SS Services by satellite

SS-3 Transmission of speech and data in real time (S-PCS)

Number of subscriptions in Switzerland as of 31.12.	SS1	
Number of communications established from and to Switzerland (in thousands of units for the period from 01.01. to 31.12.)	SS2	thousands
Of which those intended for the number 112 (emergency calls)	SS3	
Duration of communications from and to Switzerland (in thousands of minutes, for the period from 01.01. to 31.12.)	SS4	thousands

SS-4 Internet Service Provider (ISP) by satellite

SS4.1 Two way transmission by satellite (data transmission and reception by satellite)		
Number of subscriptions for end users subscribing in Switzerland as of 31.12.	SS6	
Outgoing capacity on your internet servers (estimated in Gbytes/day, during the period from 01.01. to 31.12.)	SS7	Gbytes/day
Incoming capacity on your internet servers (estimated in Gbytes/day, during the period from 01.01. to 31.12.)	SS8	Gbytes/day
SS4.2 One way transmission by satellite (reception by satellite and transmission by telephone line)		
Number of subscriptions for end users subscribing in Switzerland as of 31.12.	SS10	Gbytes/day
Outgoing capacity on your internet servers (estimated in Gbytes/day, during the period from 01.01. to 31.12.)	SS11	Gbytes/day
Incoming capacity on your internet servers (estimated in Gbytes/day, during the period from 01.01. to 31.12.)	SS12	Gbytes/day

[20] A subsidiary or commercial brand is not a separate legal entity (branded reseller), but simply a commercial brand (flanker brand) operated by the main provider.

[21] In parts SM-1 and SM-2, the values may also relate to companies that are not subsidiary or commercial brands.

SG Grouped services

Definition: Grouped services or grouped offerings are offers combining two or more telecommunications services (exclusively fixed telephony, fixed broadband internet, pay TV, mobile telephony and/or mobile data) offered by one or more associated providers which can be purchased jointly (one single wording and one a single price = *pure bundles*) or separately (taking advantage of non-temporary discounts and/or promotions granted for the additional service(s) = *mixed bundles*). Services that can only be marketed on condition that one or more other services are associated with them (= *tied and tying services*) are also considered.

SG-1 Number of contracts for grouped services offerings intended for end users as of 31.12.

***Double play* on fixed network**		
Number of contracts for offerings (telephony + broadband internet)	SG1	
Number of contracts for offerings (broadband internet + television)	SG2	
Number of contracts for offerings (telephony + television)	SG5	
***Triple play* on fixed network**		
Number of contracts for offerings (telephony + broadband internet + television)	SG7	
***Double play* on fixed and mobile networks**		
Number of contracts for offerings (fixed telephony + mobile telephony and/or data)	SG4	
Number of contracts for offerings (mobile telephony and/or data + fixed broadband Internet)	SG25	
Number of contracts for offerings (television + mobile telephony and/or data)	SG31	
***Triple play* on fixed and mobile networks**		
Number of contracts for offerings (fixed telephony + fixed broadband Internet + mobile telephony and/or data)	SG32	
Number of contracts for offerings (fixed broadband internet + television + mobile telephony and/or data)	SG33	
Number of contracts for offerings (fixed telephony + television + mobile telephony and/or data)	SG34	
***Quadruple play* on fixed and mobile networks**		
Number of contracts for offerings (fixed telephony + fixed broadband internet + television + mobile telephony and/or data)	SG35	
Other offerings		
Number of contracts for other offerings	SG26	

Please indicate the combination of each other marketed bundle (telephony + broadband internet + television, fixed or mobile) and the number of contracts for each offering:

RT Notes on the technical data

Your comments:

XF Indications on the company in the financial domain

Contact for the financial domain	
Name	
Telephone	
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Field of activities and legal forms

What is the percentage of your company's turnover, which is attributable to telecommunications services? In %:

What is the legal form of your company? Please check the corresponding box:

☐	Sole business	☐	Collective company
☐	Public limited company or partnership limited by shares	☐	Co-operative association
☐	Limited liability company	☐	Other

What is the date of the end of the last accounting period:

P Personnel in Switzerland (situation on the day of closure of the accounts)

Number of persons employed by the company, including persons working at home, auxiliaries and apprentices	P1.1	
Of which directly attributable to the telecoms sector, including broadcasting	P1.2	
Of which directly attributable to other sectors	P1.3	
Of which assigned simultaneously to several sectors[22] (P1.4 = P1.1 – P1.2 – P1.3)	P1.4	
Share of the preceding amount attributable to telecoms[23] (P1.5 = (P1.4*FX) / 100)	P1.5	
Number of posts occupied[24] in the company, including those of persons working at home, auxiliaries and apprentices	P2.1	
Of which directly attributable to the telecoms sector	P2.2	
Of which directly attributable to other sectors	P2.3	
Of which assigned simultaneously to several sectors[25] (P2.4 = P2.1 – P2.2 – P2.3)	P2.4	
Share of the preceding amount attributable to telecoms[26] (P2.5 = (P2.4*FX) / 100)	P2.5	
Number of posts occupied[27] in the company by apprentices	P3.1	
Of which directly attributable to the telecoms sector, including broadcasting	P3.2	
Of which directly attributable to other sectors	P3.3	
Of which assigned simultaneously to several sectors[25] (P3.4 = P3.1 – P3.2 – P3.3)	P3.4	
Share of the preceding amount attributable to telecoms[26] (P3.5 = (P3.4*FX) / 100)	P3.5	

Example:
In 2011, company Y had a turnover of Z francs. 70% (FX) of this turnover is attributable to the telecoms sector including RTV broadcasting activities where applicable, and 30% to other sectors in which the company is active. Company Y employed 100 people full-time. 50 worked directly and solely in the telecoms sector, 25 directly in other sectors and 25 worked simultaneously for all sectors. It is therefore necessary to enter 100 (P1.1), 50 (P1.2), 25 (P1.3), 25 (P1.4) and 18 (P1.5), 18 representing 70% of 25.

[22] This is the balance in relation to the total (P.1.1, P2.1 or P3.1), i.e. persons who work simultaneously and directly in several sectors of activity as well as persons who handle common activities (management, language services, accounts, logistics, etc.).
[23] To estimate this figure, take the amount shown in the previous line (P1.4, P2.4 or P3.4) and multiply by the percentage of total turnover attributable to the telecoms sector indicated on box (FX).
[24] The number of posts occupied is equal to the sum of the different rates of occupation of the persons employed, a total which is then divided by 100. If certain persons are paid as a function of the number of hours worked, take the total hours worked in December and express it in terms of posts.

F Financial data

F-1 Operating revenue from activity in Switzerland (in Swiss francs, figures for the accounting year; last trading year)

The first amount to be entered is the total, which will then be broken down into several items and sub-items. Please ensure that the sum of the items and sub-items is in fact equivalent to the amount of the heading category above them. For example, the amount entered under 1 must correspond to the sum of items 11, 12, 13, 14, 16, 17, 18 and 19. Finally, the "other" item corresponds to the difference between the sum of the sub-items and the amount for the item. If there is no difference, enter zero.

Net turnover (excl. VAT) attributable to the telecoms sector	F1	fr
Telecommunications services on fixed networks provided to end users	F11	fr
Subscriptions	F111	fr
Of which, for single service offers	F1115	fr
Of which, for grouped services offers (on fixed network only)	F1116	fr
Of which, for *Double play*	F11161	fr
Of which, for *Triple play*	F11162	fr
Other services (communications, pay per view, video on demand, internet pay as you go, etc.)	F118	fr
Non-recurring charges (management of connections, installation, transfer, reminder fees, statement, cessation of services, etc.)	F116	fr
Mobile telecommunications services provided to end users	F12	fr
Subscriptions	F121	fr
Of which, for single service offers	F1211	fr
Of which, for grouped services offers (on mobile network only)	F1212	fr
Non-recurring charges (management of connections, installation, transfer, reminder fees, statement, cessation of services, etc.)	F126	fr
Other services (communications, data, SMS, pay per view, video on demand, internet pay as you go, etc.)	F125	fr
Fixed and mobile telecommunications services for end users (convergent grouped offerings)	FC1	fr
Subscriptions	FC11	fr
Of which, for *Double play*	FC111	fr
Of which, for *Triple play*	FC112	fr
Of which, for *Quadruple play*	FC113	fr
Non-recurring charges/single administrative fee (management of connections, installation, transfer, reminder fees, statement, cessation of services, etc.)	FC12	fr
Other services (communications, data, SMS, pay per view, video on demand, internet pay as you go, etc.)	FC13	fr
Services by satellite[25] provided to end users	F13	fr
Fixed or variable bitrate transmission capacities[26] provided to end users	F14	fr
Resources and services provided to other operators (access, interconnection, etc.)	F18	fr
On fixed networks	F181	fr
Fully unbundled access to the local loop	F1815	fr
Colocation	F1816	fr
Billing for the connection	F1818	fr
Cable ducts	F1819	fr
Interconnection	F1811	fr
Fixed or variable bitrate transmission capacities[27] (leased lines or data transfer)	F1812	fr
Broadband wholesale (e.g. BBCS)	F1814	fr
Audiovisual broadcasting	F1820	fr
Other	F1813	fr
On mobile networks	F182	fr
Other services	F183	fr
Other products (value added services, additional services, misc. information, etc.)	F19	fr

[25] Turnover realised in Switzerland only.
[26] Enter the turnover for the services listed in section SF-2.1 Fixed or variable transmission capacity services (page 8 of the statistics questionnaire).
[27] Enter the turnover for the services sold listed in section ARS-5 Leased lines (transmission capacities) (page 5 of the statistics questionnaire).

Note:

Please read the following remarks carefully before completing the next three items.

Note that the purpose of the present questionnaire is to create statistics on the telecommunications sector in Switzerland. Consequently, only values in relation to this sector are of interest to us.

If your company is essentially active in the telecommunications sector (turnover equal to or greater than 90%), please complete the yellow boxes directly (those relating solely to the telecommunications sector).

If your company is active in sectors other than telecommunications and you know the values relating to the telecommunications sector alone (for example, because your company uses an analytical accounting system or because a cost analysis has been carried out), please complete the yellow boxes directly.

However, if your company is active in other sectors and you do not know all or some of the values relating to the telecommunications sector alone, please proceed as follows:

1) Enter the total value of the variable in the white box.
2) Estimate the proportion attributable to the telecommunications sector by applying the proportion of turnover indicated on page 15.
3) Enter the estimated amount in the yellow box.

You will find two examples in the appendix, one concerning a company essentially active in the telecommunications sector, the other relating to a company active in several sectors.

F-2 Operational charges from activity in Switzerland (in Swiss francs, figures for the accounting year; last trading year)

Please ensure that the sum of the items and sub-items is in fact equivalent to the amount of the heading category above them. For example, the amount entered under 221 must correspond to the sum of items 2211, 2212, 2213 and 2214. Finally, the "other" item corresponds to the difference between the sum of the sub-items and the amount for the item. If there is no difference, enter zero.

Total operational charges (excl. VAT)		fr
(Of which) operational charges attributable to the telecoms sector (excl. VAT)	F2	fr
Purchases of goods, total value		fr
(Of which) purchases of goods attributable to the telecoms sector	F21	fr
Purchases of services, total value		fr
(Of which) purchases of services attributable to the telecoms sector	F22	fr
Resources and services provided by other operators (unbundled lines, colocation, billing for the connection, interconnection, etc.)	F221	fr
On fixed networks	F2211	fr
On mobile networks	F2212	fr
Other services	F2213	fr
Allocation impossible	F2214	fr
Other services / Allocation impossible	F222	fr
Personnel charges, total value		fr
(Of which) personnel charges attributable to the telecoms sector	F23	fr
Depreciation and amortisation, total value		fr
(Of which) depreciation and amortisation attributable to the telecoms sector	F24	fr
Other operating charges (overheads, leasing, etc.), total value		fr
(Of which) other operating charges attributable to the telecoms sector	F25	fr

F-3 Profits (in Swiss francs, figures for the accounting year; last trading year)

Operating profit, telecoms sector[28]	F31	fr
No-operating profit (financial profit and extraordinary profit), total value		fr
(Of which) non-operating profit attributable to the telecoms sector	F32	fr
Pre-tax profit[29]	F33	fr

[28] The "operating profit, telecoms sector" is equal to the "net turnover (excl. VAT) attributable to the telecoms sector" less the "operational charges attributable to the telecoms sector (excl. VAT)", i.e. the value shown in box 1 on page 16 less the value shown in box 2 on page 17 and should equal box 31 on page 17.

[29] The "pre-tax profit" (box 33 on this page) is equal to the "operating profit, telecoms sector" plus "non-operating profit attributable to the telecoms sector", i.e. the value shown in box 31 plus the value shown in box 32 and should equal box 33 on the same page.

F-4 Investments from activity in Switzerland
(**in Swiss francs**, figures for the accounting year; last trading year)

Please ensure that the sum of the items and sub-items is in fact equivalent to the amount of the heading category above them. For example, the amount entered under 4 must correspond to the sum of items 41, 42, 43 and 44. Finally, the "other" item corresponds to the difference between the sum of the sub-items and the amount for the item. If there is no difference, enter zero.

Total investments, total value for the company		fr
(Of which) total investments attributable to the telecoms sector	F4	fr
Investments in fixed assets, total value		fr
(Of which) investments in fixed assets attributable to the telecoms sector	F41	fr
Investments in operating installations essential to telecoms	F411	fr
Investments in the fixed network	F4111	fr
Investments in infrastructure for mobile telecoms services	F4112	fr
Other investments	F4113	fr
Other investments	F412	fr
Investments in intangible assets (licences, patents, goodwill), total value		fr
(Of which) investments in intangible assets attributable to the telecoms sector	F42	fr
Investments in financial assets (shareholdings, etc.), total value		fr
(Of which) investments in financial assets attributable to the telecoms sector	F43	fr
		fr
Other investments attributable to the telecoms sector	F44	fr

RF Notes on the financial data

Your comments:

We thank you for your cooperation.